

At Challenger we are working with our Customers, Partner Carriers and Employees to ensure stability during these uncertain times

As you are aware, there have been a number of public health warnings regarding Coronavirus (COVID-19). Challenger is continuing to take all reasonable precautions to ensure the ongoing health and safety of our Customers, Employees, Drivers and Owner / Operators.

Challenger has a comprehensive Pandemic Plan that includes remote connectivity for our employees. We have continuity plans that ensure we can manage critical Operational functions - including accepting loads, managing capacity and handling service inquiries. In addition, the Canadian Government has declared commercial truck drivers as essential workers and are **exempt from the requirement to self-isolate for at least 14 days upon entering Canada.**

To ensure the health and safety of our staff, we require all **Visitors and Suppliers** to complete a health screen/questionnaire prior to being granted access to our facilities. Additionally we require all drivers and employees follow the best practices listed below:

- **Hand Washing:** We ask that employees regularly wash their hands often with soap and warm water for at least 20 seconds, or use an alcohol based hand-sanitizer. Be sure to clean your hands after sneezing or coughing and after touching surfaces others may have touched.
- **Coughing and Sneezing:** Please cough or sneeze into a tissue or your upper sleeve, and not your hands. Dispose of used tissues immediately after use.
- **Keep Shared Surface Areas Clean:** Truck Cabs, doorknobs, light switches, telephones, keyboards and other surfaces can become contaminated with bacteria and viruses. Regular cleaning and disinfecting of these surfaces can help.
- **Avoid Close Contact:** Maintain appropriate social distancing and always sanitize or wash your hands after close contact with another person. (Shaking Hands, etc)
- **Cleaning and Janitorial Services:** We have increased the cleaning frequency in all terminals.
- **Stay at Home When Sick:** It is imperative that an employee who has been diagnosed with COVID-19 or has been exposed to COVID-19 because a member of their household has been diagnosed stay at home rather than come to work and potentially infect other employees. If you have concerns about symptoms you may have, call your doctor or your local Public Health Unit.

As a precautionary measure, we will continue to deploy the following resources for our Drivers:

- Individual hand sanitizer bottles have been provided and will continue to be available for Drivers at all terminals.
- Extra bottles of hand sanitizer have been placed in various locations throughout all terminals.
- Disinfectants have been made available in the terminals to wipe down workstations, phones, etc.

Each Morning, members of the Challenger Risk, Human Resources & Safety Departments meet to review updated government bulletins and regional updates and will provide further updates to our customers as this situation continues to evolve.

Challenger is committed to doing all we can to provide customers with available capacity to meet your flexible needs. We appreciate your ongoing cooperation and support.



David Short
Vice President, Sales & Marketing



Geoff Topping P.Log, CDS
Vice President, Human Resources



Platinum
member

